# Zenith | Passenger Service System (PSS)





### WHAT IS ZENITH?

A complete, web-based solution designed for the operational needs of start-up and existing airlines (Low Cost and Full Service Airlines).

Zenith is a cost-effective, user-friendly and modular PSS solution.



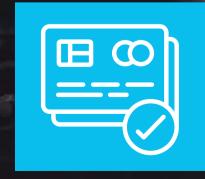


### Benefits





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Reservations and E-Ticketing (own IATA compliant E-ticket database)

#### Inventory management including nesting (Revenue Management)

#### Flights schedules management

Fares & pricing management

### **Benefits**



#### Full reporting tool





Business intelligence and KPI reporting tool

**Omni-channel distribution** 

#### Departure Control System (DCS) CUTE compliant (RESA, SITA and ARINC)

# Features include

 Ancillary sales
 E-Coupon (Travel voucher)
 Online and mobile check-in
 Mobile sales
 RET files exports to third parties (Revenue Accounting systems)
 FFP (Frequent Flyer Program)-
 Notifications management

Integration with SMS gateway



# Integrated IBE (Internet Booking Engine)

### 7 days

PRICE COMPARISON AND FARE CONDITIONS OVERVIEW

### Booking

CUSTOMERS CAN MANAGE THEIR PERSONAL AREA THROUGH "MANAGE MY BOOKING"

Payment

SECURED ONLINE PAYMENT GATEWAYS

#### **Book online** PAY OFFLINE OPTION INTEGRATION OF MULTIPLE

# Ancillary Sales – Crossselling opportunities

Ancillary sales via multiple sales channels (B2B and B2C)

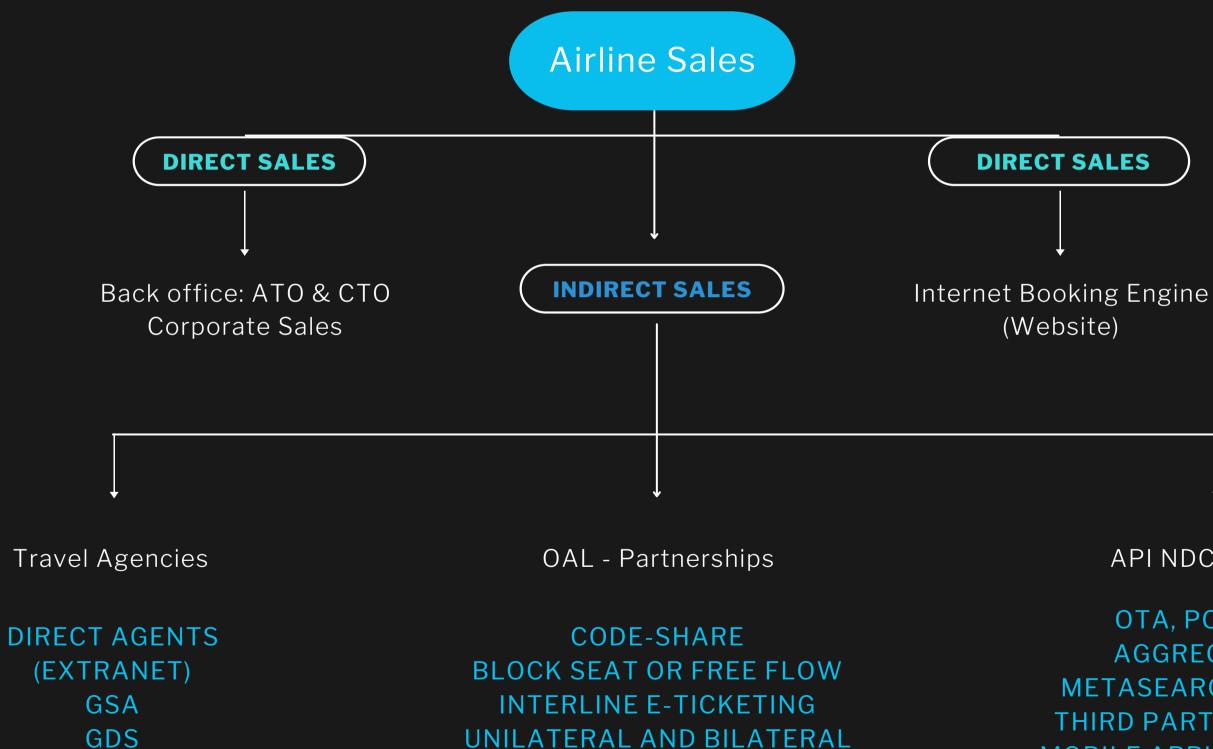
Basic Ancillary Sales would include :

Extra baggage allowance sales in advance Seat assignment sales Empty/Comfort Seats Upgrades Lounge Access Priority boarding Catering "à la carte" Bassinet on Board...

Ancillary Sales can be customized to sell third party products & services, such as hotel rooms, car rental, insurance, etc



# Airline - Sales Channels (B2B & B2C)



API NDC Capable

OTA, PORTALS, AGGREGATORS METASEARCH ENGINES THIRD PARTY PROVIDER MOBILE APPLICATION DEV

# **Connectivity on Zenith**

ATA compliant E-ticket database

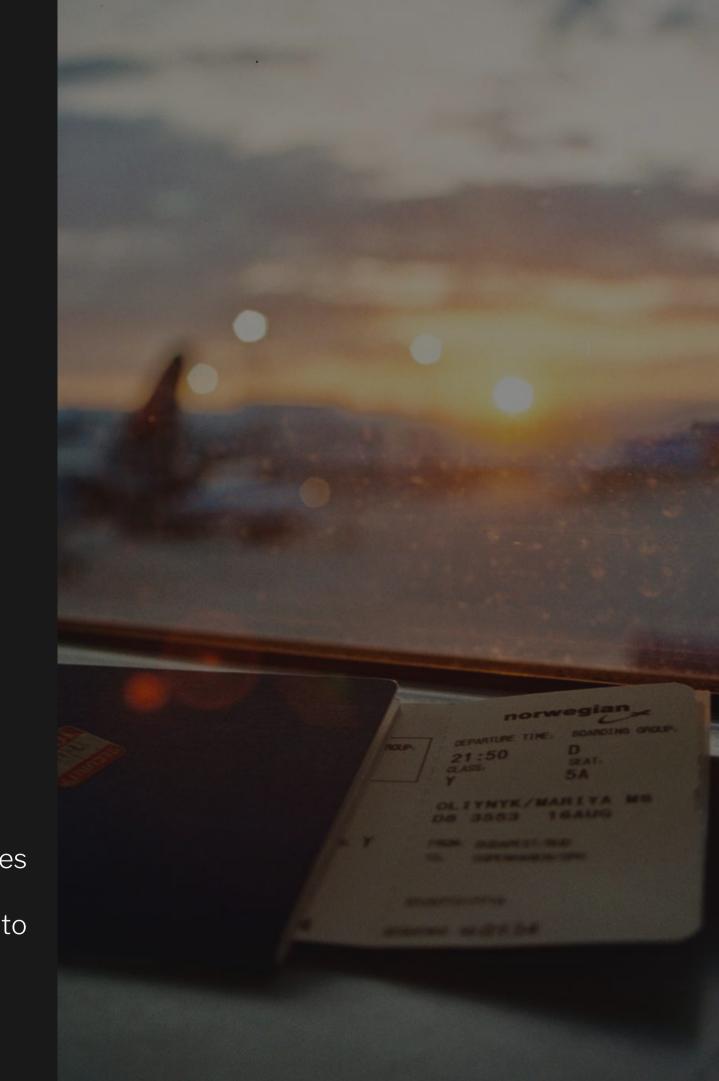
Supports codeshare: Block seat & Free flow

Supports Interline (unilateral and bilateral)

InterAirline through check-in - IATCI

All major GDS connections are supported Amadeus Sabre Travelport, Galileo, Worldspan Abacus TravelSky

Able to send information via Type A and Type B messaging to third parties such as GDS, OAG (Official Airline Guide) and others. Export Excel file to be sent to ATPCO (Airline Tariff Publishing Company) via Quick Base.



### Zenith® API e-commerce and Check-in

TTI Zenith<sup>®</sup> API e-Commerce & Check-in modules, providing advanced features easy to integrate and use with Web Sites, Booking Engines, Smartphone Applications, and Online Travel Agent (OTA).

TTI Zenith<sup>®</sup> API Solution is fully documented and can be accessed with SOAP or JSON depending on your needs. TTI Zenith<sup>®</sup> API is IATA NDC Capable Level 4.

### Zenith<sup>®</sup> API e-commerce and Check-in

Customers

credit limit or cash.



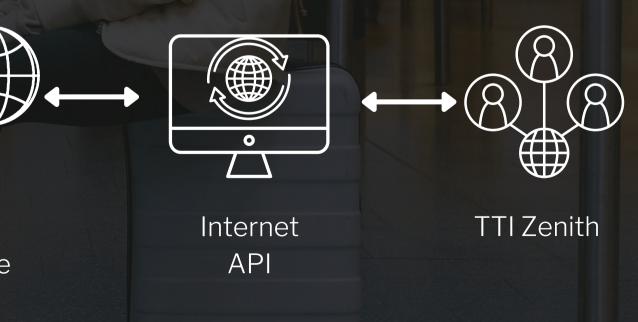
Partner Website

Customers

#### B2C Keys: performs sales in the same way as Zenith<sup>®</sup> public vendors (public web site)



#### B2B Keys: performs sales with an extranet agency vendor; can be on account with a

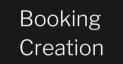


# Zenith<sup>®</sup> API - List of Features



Flight search







Ticket

Issuance

APIS Rules

Management

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Cash-In



Web Check-in



Refund



Ancillary Services



Booking Exchange



CRM Management (B2C only)

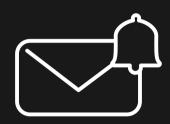


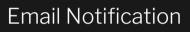
Frequent Flyer Program - FFP



Award Miles Calculator









Schedule



Cancel Itinerary



Seating

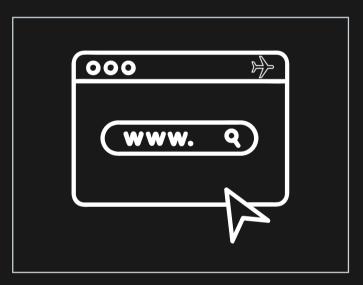


Events & Notifications



Custom Fares

# Check-In: convenient solutions for passengers





Online Check-In

Mobile Check-in



CUTE compliant DCS : Cryptic and graphical interfaces (GUI)

# Quick DCS

Passenger check-in and boarding standard process

PNL, ADL, PFS, ETL automatic processing

Flight envelopes management and passenger manifest printing

Go-shows and Norec management

Bag pooling per group or PNRs

Flight information updates from the DCS

Comprehensive module for excess bag transactions, bag allowance modifications and excess baggage payment option.



# Quick DCS

Detailed bag and passengers weight reports (load repartition)

Fully compliant with standard TTY messages processing from and to external DCS

PNL/ADL and more

ETL/PFS post-flight processing > Flight envelopes are automatically treated Zenith® includes a DCS message queues alerting the airlines when manual treatment and flight monitoring are needed

Zenith<sup>®</sup> includes also a web DCS easy and fast to use for flight envelopes correction (restricted to user's access level)

Advanced Passenger Information System (APIS): Extraction of the required data stored in Zenith<sup>®</sup>, formatting and transmitting the data as per the Country's Authority requirements like PNRGov, PAXLst, APP and iAPI.



# Quick DCS

Ability to connect to bag tracking tools

Baggage Handling System (BHS)

Can produce inter-airline bag tags and boarding pass (IATCI), indicating the final destination on boarding passes and bag tags

Ability to handle QR Code boarding pass compliant with IATA standards

Ability to interface with a passport reader to check passengers in and to automatically have the boarding pass printed at once

Ability to interface with airport scales for automatic baggage weighting input



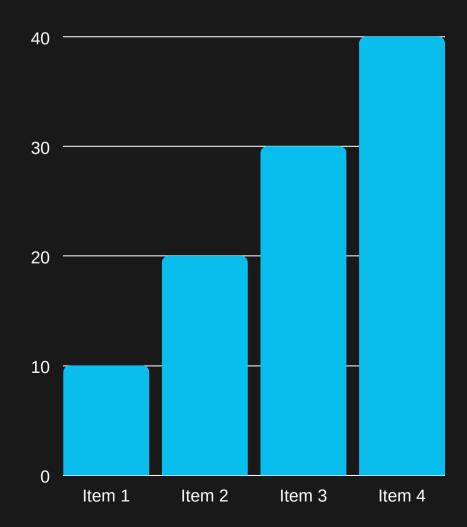
### **Zenith Bl**

Zenith<sup>®</sup> Business Intelligence solution (compiling data through detailed charts and tables for company's performance analysis)

Shows KPI of the Airline

Build your own Analytics application

Create customizable business driven data





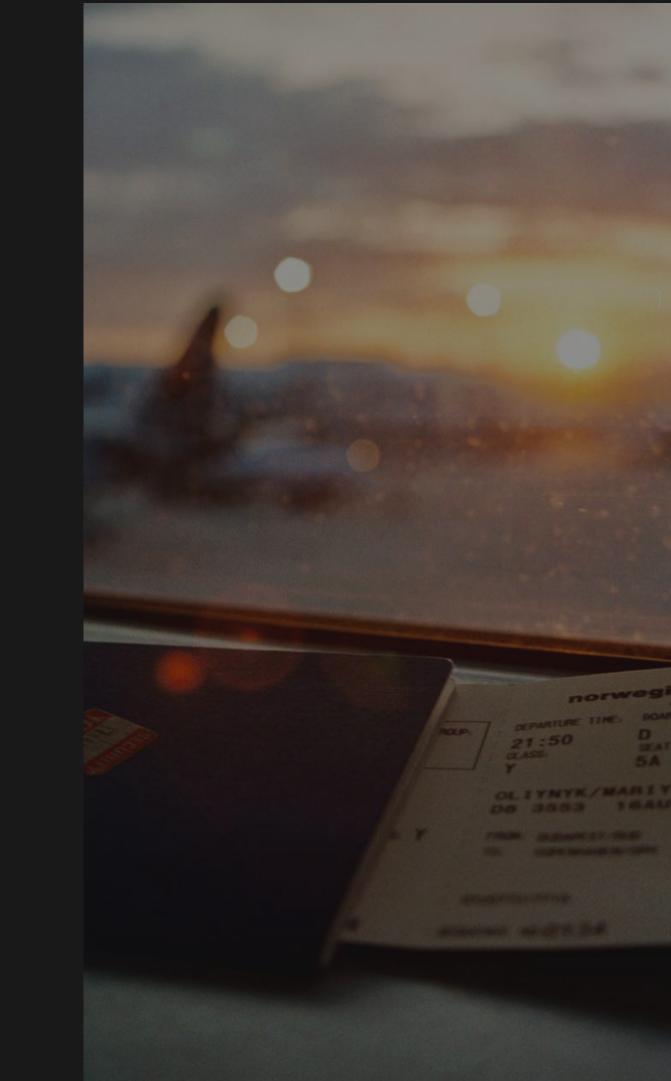
#### **Evolution must be simple**

Since 2001, Travel Technology Interactive (TTI) has been providing air carriers with innovative Airline IT solutions with our next-generation Zenith<sup>®</sup> Passenger Reservation System (PSS) and Nexlog<sup>®</sup> Cargo Management Solution (CMS).

An IATA preferred partner for passenger and cargo airlines since 2006, TTI has been providing leading solutions to our customers in Europe, Africa, Asia, Pacific, Middle East and the Americas for 20 years.

With a business approach that is based on a partnership model, our philosophy and development processes are highly customer-oriented.

This is because at TTI, we believe that evolution begins with the customer.



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