



This privacy notice tells you about the information we collect from you when you purchase or access one or more of our services via our website. In collecting this information, we are acting as a data controller and, by law, we are required to provide you with information about us, about why and how we use your data, and about the rights, you have over your data.

We have last updated this Privacy Notice on the 10th of June 2022.

WHO ARE WE?

We are Travel Technology Interactive. You can contact us by post at 14 rue Delambre 75014 Paris, by email at contact@ttinteractive.com or by telephone on +33 1 71 18 15 15

We are not required to have a data protection officer, so any inquiries about our use of your personal data should be addressed to the contact details above.

WHAT PERSONAL DATA DO WE COLLECT?

When you purchase products from us online or provide information to us, we ask you for your name, address, company name, contact telephone number, email address, and payment information.

WHY DO WE COLLECT THIS INFORMATION?

We will use your information to confirm your purchase, process your order and to provide you with the required service. We will also send you a receipt via email and we may use your telephone number to contact you regarding your account.

We require this information in order to process your payment, deliver your service and fulfill our contract with you.

We may use cookies to remember your preferences when you have visited our site and pages you like to regularly visit and to ensure that you receive the most up to date information which is relevant to you and your experience with Us. We also use cookies for internal management purposes and to enable essential activity to ensure that your account works correctly when accessing our services. We will not use these cookies to store information such as account details or transaction history.

Our website access logs are only collected for tracking visits to our site for statistical and performance optimization purposes and to assist should any visitor, including you, not be able to access websites.

WHAT ARE YOUR DATA PROTECTION RIGHTS?

Our Company would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

THE RIGHT TO ACCESS – You have the right to request Our Company for copies of your personal data. We may charge you a small fee for this service.

THE RIGHT TO RECTIFICATION – You have the right to request that Our Company correct any information you believe is inaccurate. You also have the right to request Our Company to complete the information you believe is incomplete.

THE RIGHT TO ERASURE – You have the right to request that Our Company erase your personal data, under certain conditions.

THE RIGHT TO RESTRICT PROCESSING – You have the right to request that Our Company restrict the processing of your personal data, under certain conditions.

THE RIGHT TO OBJECT TO PROCESSING – You have the right to object to Our Company's processing of your personal data, under certain conditions.

THE RIGHT TO DATA PORTABILITY – You have the right to request that Our Company transfer the data that we have collected to another organization, or directly to you, under certain conditions. If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at contact@ttinteractive.com

DATA RETENTION - When you place an order through the Site, we will maintain your Order Information for our records unless and until you ask us to delete this information.

MINORS - The Site is not intended for individuals under the age of 13, or other age as required by local law.

CHANGES - We may update this privacy policy from time to time in order to reflect, for example, changes to our practices or for other operational, legal or regulatory reasons.

CONTACT US - For more information about our privacy practices, if you have questions, or if you would like to make a complaint, please contact us by e-mail at contact@ttinteractive.com

WHAT DO WE DO WITH YOUR INFORMATION?

Your personal information is stored in our online processing system / CRM and company information systems which are based within the European Union. We do not share your information with anyone.

We do not use the information you provide to make any automated decisions that might affect you.

HOW LONG DO WE KEEP YOUR INFORMATION?

Unless you create an account with us, we keep your order information for up to 10 years after purchase due to statutory tax and company record-keeping obligations. Your personal information associated with the order will then be removed.

YOUR RIGHTS OVER YOUR INFORMATION

By law, you can ask us what information we hold about you, and you can ask us to correct it if it is inaccurate. You can also ask us to give you a copy of the information and to stop using your information for a period of time if you believe we are not doing so lawfully.

To submit a request by email, post or telephone, please use the contact information provided above.

COOKIES AND ACCESS INFORMATION

Cookies are small pieces of data which are stored by a website through your browser, to enable an improved experience whilst using or browsing a particular website/app or to remember your preferences or navigation history/activity (such as pages you have visited within a particular site or typical activity) at a particular site. You can delete cookies using your browser's own Clear History function. You can reset your browser to refuse all cookies or to indicate when a cookie is being sent. However, some website and app features or services may not function properly without cookies.

Most web browsers allow some control of cookies through the browser settings. It is important to note however that if you block cookies from Our site or apps there are a number of functions that may not work, and you will need to reset your preferences each time you log in.

When you visit our Travel Technology Interactive's website, within the webserver access logs we collect your IP address, page visited, date and time. We collect this information without making a direct reference to the visitor unless this is included within the URL of the page requested.

Our website also features social media widgets, such as links to Facebook, Twitter and LinkedIn. These social media features are either hosted by a third party or directly on our website. When using these widgets, or our respective pages on these provider's platforms, we encourage you to read and make reference to their respective privacy notices.

YOUR RIGHT TO SEEK REDRESS

If you have a concern about our use of your information, you can contact your local data protection regulator, if you have one. A list of European data protection regulators can be found here: http://ec.europa.eu/justice/data-protection/article-29/structure/data-protection-authorities/index_en.htm